

Crystal Waters Non-Discrimination Notice

This community complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The community does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The community:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- If you need these services, contact the Administrator

If you believe that the community has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer
2 Berea Commons, Suite #1
Berea, OH 44017
440-243-5668 x 236
privacyofficer@generationshcm.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

ATTENTION: If you speak the following foreign languages, language assistance services, free of charge, are available to you. Call the Administrator at 440-238-3600

1. Español (Spanish): ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame Administrator at 440-238-3600
2. 繁體中文(Chinese): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電Administrator at 440-238-3600
3. Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer Administrator at 440-238-3600
4. العربية (Arabic): مقر Administrator at 440-238-3600
5. مقرب لصتنا. ناچملا ب كل رفاونت ةيوغلا ةدعاسملا تامدخ ناف، ةغلا ركذا ثدحتت تنك اذا مكبلو مصلا فتاه: Administrator at 440-238-3600
6. Deitsch (Pennsylvania Dutch): Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call Administrator at 440-238-3600
7. Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Administrator at 440-238-3600
8. Français (French): ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le Administrator at 440-238-3600
9. Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số Administrator at 440-238-3600
10. Oroomiffa (Oromo/Cushite): XIYYEEFFANNA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa Administrator at 440-238-3600
11. 한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. Administrator at 440-238-3600. 번으로 전화해 주십시오.
12. Italiano (Italian): ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero Administrator at 440-238-3600
13. 日本語 (Japanese): 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。Administrator at 440-238-3600まで、お電話にてご連絡ください。
14. Nederlands (Dutch): AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel Administrator at 440-238-3600
15. Українська (Ukrainian): УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером Administrator at 440-238-3600
16. Română (Romanian): ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la Administrator at 440-238-3600